

**Rules
For Providing Services to Corporate Clients
“KaR-Tel” Limited Liability Partnership Network
(Hereinafter referred to as the Operator)**

1. General provisions

1. These Rules for providing services to Corporate Clients of the KaR-Tel LLP network (hereinafter referred to as the Rules) are developed in accordance with the law of the Republic of Kazakhstan and define the procedure and conditions for providing the telecommunication services (hereinafter referred to as the “**Services**”) by the Operator to the Corporate Clients.

2. These Rules are an integral part of the Individual Contract, concluded between the Corporate Client and the Operator, and can be accepted by the Corporate Client as a whole.

3. By signing the Individual Contract, the Corporate Client shall acknowledge that he/she has read, understood, and agreed to all the terms and conditions of these Rules, and has agreed to receive SMS-messages and messages to the Corporate Client’s e-mail from the Operator, specified in the Contract, and in additional agreements and addenda thereto. The date of signing the Individual Contract by the parties shall be deemed to be the date of reviewing and accepting these Rules by the Corporate Client.

4. The Corporate Client shall be deemed added as a subscriber to the terms of the Standard Contract upon signature the Individual Contract by the parties.

2. General definitions

5. The following definitions are used in these Rules:

1) **Subscriber Fee** means a fixed amount paid by the Corporate Client for a certain period of time (constant value).

2) **Prepaid Subscriber Number** means subscriber numbers, which are serviced according to the prepaid settlement procedure.

3) **Basic Connection Package** means mobile communication services, activated (if provided by the terms of the Contract) for all subscriber numbers of the Corporate Group from the day of concluding the Individual Contract or (if applicable) from the date, specified in the Individual Contract. The Basic Connection Package includes basic and additional cellular communication services, including the Internet access services in the Operator’s network, (GPRS), MMS, international access, except for Roaming.

4) **Security Deposit** means securing the execution of the Individual Contract, in which the Corporate Client contributes a certain amount of money in the first month of providing the Services by crediting the current accounts of the Corporate Group’s subscriber numbers. The amount of the Security Deposit shall be determined by the terms of the Individual Contract. As the Security Deposit is subject to return to the current account of the subscriber number according to the terms of these Rules, the tax invoice for the Security Deposit is not issued.

5) **Single Current Account** means a service for the Corporate Clients of the postpaid settlement procedure that allows combining information on the total amount of the Services provided to the entire Corporate Group for the relevant accounting period and, to issue a single invoice that allows the Corporate Client to make a single payment. The option is used at the request of the Corporate Client, which is fixed in the Individual Contract or upon receiving the letter from the Corporate Client. If the Corporate Client chooses this service, the Limits for each subscriber number of the Corporate Group set forth by the Individual Contract are cancelled. Whereby, the Corporate Client may establish one general limit for all subscriber numbers or pay for the entire volume of the Services actually rendered. The Services shall not be provided for all subscriber numbers of that current account in case of exceeding the total limit for subscriber numbers.

6) **Individual Contract (hereinafter referred to as the Contract)** means a written agreement between the Operator and the Corporate Client, confirming the fact that the Corporate Client has acceded to the terms of these Rules, and also as a subscriber to the terms of the Standard Contract, and determining other conditions for the relationship of the Parties under the Contract.

7) **Consolidated Account** means a service for the Corporate Clients with the postpaid settlement procedure that allows to combine the numbers of the Corporate Group into one current account, with the possibility of providing individual limits for each subscriber number of the Corporate Group, and to issue

a single invoice that allows the Corporate Client to make a single payment. The option is used at the request of the Corporate Client, noted in the Individual Contract or is activated upon receiving the letter from the Corporate Client. Whereby, the individual limits of subscriber numbers are renewed every first day of the month provided there is no fact of blocking subscriber numbers due to outstanding debts.

8) **Corporate Group** means a group of subscriber numbers, defined by the Contract.

9) **Corporate Client** means a legal entity or individual entrepreneur, the Contract is concluded with.

10) **Corporate Tariff Plan** means a tariff plan, the special terms of service for which are established for the Corporate Group in accordance with the terms of the Contract. Information on the procedure for subscribing to the Corporate Tariff Plan and its terms and conditions is available both on the official website and in the Operator's sales and service offices.

11) **Postpaid Subscriber Numbers** mean subscriber numbers, which are serviced according to the postpaid settlement procedure.

12) **Limit** means the volume of the basic cellular communication services provided (voice and SMS services within the territory of the Republic of Kazakhstan) for the Postpaid Subscriber Numbers, set forth under the Contract (if applicable) or under the guarantee letter of the Corporate Client, or by the Operator on a unilateral basis. The Limit does not apply to the subscriber fee(s), additional services, defined by the Operator including Roaming and GPRS. The subscriber numbers of the Corporate Group is received from the partners shall calculate the cost of Roaming and GPRS services as the information on using the specified services. Therefore, the Operator shall have the right to adjust the invoice, while the Corporate Client shall be obliged to make full payment for the Services provided.

13) **International Access** means a service included in the Basic Connection Package that allows making calls outside the Republic of Kazakhstan. To learn a call cost (tariffs) please refer to the official website of the Operator www.beeline.kz / www.b2b.beeline.kz, unless otherwise provided by the terms of the Contract. Deactivation of the service shall be made against a letter from the Corporate Client.

14) **Operator's Offices** mean the sales and service offices of KaR-Tel LLP, the sales outlets of the Operator represented by the official representatives, authorized for providing services to the Corporate Clients. Please refer to the list of the official representatives on the Operator official website.

15) **Standard Contract** means a contract posted on the official website of the Operator www.beeline.kz, and defining the general terms and conditions for providing cellular communication to the Operator's network subscribers.

16) **Roaming** means providing the mobile communication services to the Operator's subscribers when in the network of another operator under a roaming agreement (additional service).

17) **Parties** means the parties together referred to as the Operator and the Corporate Client.

18) **Telemetry (Telemetering)** means a set of technologies that allows performing remote measurements and information gathering.

19) **Authorized Official** means a representative of the Party to the Contract that has the authority to perform the action(s) stipulated in the Contract in accordance with the law of the Republic of Kazakhstan.

20) **Telecommunication services** - services for the transfer or reception of signs, voice information, written text, images, sounds and other information flows over wire, cable, radio, optical, satellite and other electromagnetic communication systems, including telephone and cellular communications.

21) **GPS Navigator** means a device that receives signals from the Global Positioning System (GPS) in order to determine the current location of the device on the Earth. GPS devices provide information about latitude and longitude; some of them can also calculate altitude.

22) **GSM Gateway** means equipment that connected to the Automatic Telephone Exchange (ATX) the SIM-card of the Operator is connected to.

23) **USSD Command** means a command consisting of letters/digits/symbols dialed in a certain sequence, defined by the Operator and directed by the Subscriber of the Corporate Group from the Subscriber Number to activate and/or deactivate the corresponding additional service and/or package of services. The specified command is tantamount to the written application of the Subscriber and/or the Corporate Client for subscribing to and/or unsubscribing the corresponding service. Please refer to USSD Commands, conditions and cost of subscribing to and/or unsubscribing the service or package of services, and the tariffs for services on the Operator's official website www.beeline.kz / www.b2b.beeline.kz or to the terms of the Contract, if provided.

2. Rights and obligations of the Operator and the Corporate Client

6. The operator shall be obliged:

1) To provide the Services in accordance with the law of the Republic of Kazakhstan, the terms of the Standard Contract, the Contract, and these Rules.

2) To return the Security Deposit (if applicable) to the Current Account of the subscriber number, if the Corporate Client does not have any debts for the Services provided and in the following cases:

- When withdrawing the subscriber number from the Corporate Group;
- Upon termination of the Contract.

7. The Operator shall have the right:

1) To use the amount of the Security Deposit, should the Contract provide for any, on any of the corporate accounts of the Corporate Group's accounts to pay off the debt on any subscriber(s) number(s) of the Corporate Group, without the consent of the Corporate Client.

2) To reduce the Limit for all Postpaid Subscriber Numbers of the Corporate Client if the Corporate Client does not fulfil the obligations stipulated by the Rules and/or the Contract.

3) To withdraw the given subscriber number of the Corporate Client in the cases and in the manner stipulated by the law of the Republic of Kazakhstan, the Standard Contract and these Rules, without prior written notice to the Corporate Client, and to amend the Contract regarding the said number on a unilateral basis. The withdrawn subscriber number may be given to the Corporate Client again provided that he/she is free from the rights of third parties at the time of his/her request to the Operator. Whereupon, the Operator shall give the withdrawn subscriber number after the Corporate Client settles the outstanding debts and makes other payments, according to the Operator's tariffs applicable at the moment of giving the subscriber number (if applicable under the terms of the Operator) and after receiving an application in the form prescribed by the Operator from the Corporate Client signed by the Authorized Official of the Corporate Client, unless otherwise provided by the Contract. By submitting this application, the Corporate Client confirms the fact of acceding the terms of the Standard Contract, the Rules and the Contract, and agrees to fulfil the terms thereof in full.

4) To suspend the provision of the Services regarding the Postpaid Subscriber Number in case of exceeding the cost of the provided Services over the Limit without prior written notice to the Corporate Client.

5) To suspend the provision of the Services to the entire Corporate Group if the Corporate Client fails to comply with the terms of Subparagraphs 2), 6) of Paragraph 8, Paragraphs 12, 17 of these Rules without prior written notice to the Corporate Client.

6) To block the subscriber numbers of the Corporate Client and/or to suspend the provision of the Services to the entire Corporate Group if the Corporate Client breaches the terms of Subparagraphs 8) - 10) of Paragraph 8 of these Rules without prior written notice to the Corporate Client.

7) To repudiate the Contract without prior written notice due to the Corporate Client's failure and/or breach of the obligations of the Contract, the Standard Contract and these Rules, and in case the number of the Corporate Group's subscriber numbers turns out to be zero.

8) To suspend the provision of the services to the Corporate Group and/or subscriber numbers combined with the Single Current Account regarding the outgoing communication, without prior written notice to the Corporate Client, if the latter does not pay invoices for the Services rendered by the Operator in a timely manner. Unless the Corporate Client settles the debt under the relevant subscriber number within 30 (thirty) calendar days from the moment of suspending, the Operator shall be entitled to terminate the Contract for convenience regarding the specified subscriber number and to withdraw the latter. In this case, the relevant termination agreement shall not be signed.

9) To suspend the provision of the Services to the entire Corporate Group, without prior written notice to the Corporate Client, in case of detecting the Corporate Group's subscriber numbers in the retail (free) sale.

10) Without prior written notice, terminate the Agreement if more than one month has elapsed since the change of the location of the Corporate Client, and the Corporate Client has not notified of this fact, according to clause 12 of clause 8 of these Rules

11) To make amendments or addenda to the terms of these Rules and the Services by publishing the relevant information on the Operator's website or by sending an e-mail to the e-mail address of the Corporate Client specified in the details of the Contract. The amendments or addenda to the terms and conditions of these Rules and/or the terms of provision of the Services shall be deemed accepted and agreed upon by the Corporate Client after 30 (thirty) calendar days upon the earlier of publication or notification of the Corporate Client, unless the Corporate Client refuses to further perform the Contract by sending a letter to the Operator's Offices, and unless otherwise provided by the Contract.

12) to make changes or additions to the terms of the Tariff Plans, and other Operator Services, or to abolish them unilaterally. At the same time, the Operator shall notify the Subscriber in advance by

sending short text messages and (or) in another publicly available way (including: by posting information on the Operator's Website and (or) at the sales and service offices of the Operator and / or Partners, and (or) Representatives of the Operator). When sending a written notice to the Corporate Client, this notice will be an integral part of the Agreement and shall cancel the provisions of the previous Appendices to the Agreement establishing the initial prices and tariffs for the Services and/or Equipment. In this case, when paying for Services and/or Equipment in the future, the Parties will be guided by the prices and tariffs specified in such written notification from the Operator.

13) To refuse the Corporate client in the provision of services, if the requirements of the Corporate Client are beyond the technical capabilities of the Operator.

8. Corporate Client shall be obliged:

1) To make the Security Deposit within three (3) business days from the date of concluding the Contract by the Operator and the Corporate Client, if stipulated by the terms of the Contract.

2) To pay for the Services at the rates stipulated by the Contract, and also in the manner and under the conditions stipulated by these Rules.

3) When making a monthly payment for the provided Services by wire transfer, to fill in the payment purpose in accordance with the requirements of Appendix No. 1 hereto (hereinafter referred to as the "Document") and to send to the Operator's e-mail indicated in Clause 2 of Appendix No. 1 to these Rules. Whereby, the responsibility for filling out and the contents of the Document shall be borne by the Corporate Client and the Operator shall not be obliged to check the contents of the said Document for compliance with the Contract. The amount entered by the Corporate Client in the Document shall be made by the Operator to the current accounts of the subscriber numbers specified in the Document.

4) To prescribe the number of the Single Current Account/Consolidated Current Account or the invoice for the rendered Services in a payment order (the Purpose of Payment field) for the relevant accounting period when making payments.

5) To notify the Operator of the decision to withdraw the subscriber number from the Corporate Group, if any, 3 (three) business days prior to such decision, indicating the corresponding subscriber number in the order stipulated in Paragraph 10 hereof.

6) To notify the Operator of withdrawing the Corporate Client within 10 (ten) business days from the date of such decision. In case the Corporate Client fails to comply with the actions specified in this paragraph hereof, he/she shall be responsible for paying the cost of the Services provided in full.

7) To make full payment for the Services rendered in case the Operator refuses to perform the Contract on a unilateral basis due to non-performance and/or improper performance of the terms of these Rules by the Corporate Client.

8) To use subscriber numbers in mobile phones only and not to use them in the equipment called a GSM Gateway or having its functions/characteristics. The terms of this paragraph do not apply to cases where the Corporate Client uses GPRS services via USB modem(s) or equipment for GPS navigation or Telemetry upon the Contract, as well as in the case of providing Services with tariff classification according to the tariff plan, which the Operator determines for using the Service through GSM Gateways.

9) Not to use special technical devices/tools/programs that are not means of individual use and/or intended to provide third parties with access to the Communication Services, including those provided by other communication operators, including fixed telephony and Internet/IP telephony. The Corporate Client shall be prohibited to carry out traffic transit from/to the Operator's network.

10) Do not use the Services for commercial purposes, the Services are provided solely for the Client's own needs.

11) Not to use subscriber numbers for any bulk SMS sending, including information and/or advertising SMS messages, except for mailings within the Corporate Group of the Corporate Client. Whereby, by mass mailings it is meant the simultaneous sending of more than 500 (five hundred) SMS messages within 1 (one) hour and/or more than 3,000 (three thousand) SMS messages within a month from the subscriber(s) number(s) of the Corporate Group to the subscribers of both networks of the Operator and other cellular operators of the Republic of Kazakhstan and other countries. In case the Corporate Client wishes to use the Service for bulk SMS sending, he/she shall be obliged to contact the Operator in order the corresponding service and/or tariff plan to be activated for the subscriber(s) number(s) of the Corporate Group.

12) To send immediate written notices, when changing the name of the Corporate Client, addresses (including e-mails) used upon the Contract, and/or contact persons, in accordance with the form prescribed by the Operator, signed by the Authorized Official of the Corporate Client to the Operator's offices, unless otherwise provided for by the Contract. In case the Corporate Client fails to notify of the facts listed in this paragraph, all the notifications (letters of advice, letters, payment documents and other

correspondence provided for by the Rules and the Standard Contract) sent by the Operator to the addresses/contacts stipulated by the Contract shall be deemed to be sent and received by the Corporate Client, and if Applicable, to be subject to execution.

13) The Corporate Client shall request and receive the itemized bill through the Corporate Client Service Management System unless otherwise provided for by the Contract, in the manner provided for in Section 4 hereof, provided that the guarantees of the Corporate Client stipulated by these Rules are fulfilled.

14) To provide access to technical specialists, authorized persons or contractors of the Operator to their premises for implementation of operational, technical, repair and preventive works, within the framework of the provision of the Services.

15) Use serviceable certified equipment and services in accordance with the requirements for the mode of operation. In case of violation of this condition, the Operator does not bear any responsibility to the Corporate Client for the quality of the Services provided.

16) Sign the Equipment Acceptance Act given by the Operator, according to clause 54, within a period not exceeding 15 calendar days from the date of presentation.

17) Ensure compliance with the requirements for the exclusion of sending through the network the Information Operator, which is prohibited for distribution in accordance with the legislation of the Republic of Kazakhstan, as well as the requirements of the international legislation.

18) Do not use the Services to distribute materials that offend human dignity, promote violence or extremism, incite racial, national or religious hatred, pursuing hooligan or fraudulent goals.

19) Reimburse the cost of losses incurred by the Operator in the event of failure to return the equipment delivered to the Corporate Client by the Operator.

9. The Corporate Client shall be entitled to do the following unless otherwise provided for by the Contract:

1) To increase/decrease the number of subscriber numbers included in the Corporate Group;
2) To combine (or divide) the current accounts of the subscriber numbers of the Corporate Group into the Single Current Account;

3) To change the size of the Limit for the subscriber numbers of the Corporate Group of the Corporate Client;

4) To subscribe to the Consolidated Account number service;

5) To amend the Corporate Tariff Plan or to add the terms of another tariff plan to the Contract if some of the Corporate Group's subscriber numbers change it, or when the number of subscriber numbers of the Corporate Group increases requiring to connect to a different tariff plan not stipulated by the Contract;

6) To change the sim/usim card according to the terms and conditions of the Operator posted on its official website;

7) To replace the subscriber number the Corporate Client is a subscriber of, according to the terms of the Operator posted on its official website;

8) To receive a duplicate bill for the previous period of service;

9) To receive a one-time itemized bill for the previous month of service as per the subscriber numbers the Corporate Client is a subscriber for, according to the terms and conditions of the Operator posted on its website;

10) To block/unblock the subscriber(s) number(s) of the Corporate Group the Corporate Client is a subscriber to. Whereby, to unlock the subscriber(s) number(s) it is required to have no arrears in the payment for the corresponding subscriber(s) number(s), and/or to eliminate violations of the Rules and/or the Standard Contract by the Corporate Client and/or the Subscriber;

11) To subscribe the subscriber numbers of the Corporate Group to other services, applying to the postpaid service subscribers, which terms and tariffs are posted on the Operator's official website. Whereby, the Corporate Client shall guarantee to pay the invoices for the services specified in this subparagraph;

12) To use the services of the Operator, not stipulated by the terms of the Contract. Whereby, the Corporate Client shall make the payment for these services in full and at the cost/tariffs set by the Operator at the time of providing the respective service. These services can be subscribed to and/or unsubscribed (if defined by the Operator) by dialling USSD command from the subscriber number, included in the Corporate group, as well as through web resources/sites of the Operator, specified in the relevant Operator offer, or by using other technical capabilities, provided by the Operator. The Corporate Client shall guarantee the full payment for such services.

13) To terminate the Contract in the manner and on the terms, set forth by the Contract and these Rules.

10. The Corporate Client shall have the right to initiate the amendments or addenda to the terms of the Contract listed in Paragraph 9 by submitting a letter in the format prescribed by the Operator and signed by the Authorized Official of the Corporate Client to the Operator's Office. The Operator shall execute the amendments or addenda to the terms of the Contract within 3 (three) business days provided that there is all necessary data in the letter of the Corporate Client, including the attached document confirming the powers of the Authorized Official of the Corporate Client, having the signature of the Authorized Official of the Operator, and the date of receiving the letter.

If the letter of the Corporate Client is not in the prescribed format, the Operator shall have the right to refuse its execution. Whereby, the refusal of the Operator is without prejudice to any repeated applications.

Please refer to the prescribed format letter samples on the Operator's official website www.beeline.kz / www.b2b.beeline.kz.

3. The Method of payments

11. The Corporate Client should make the payment for the provided Services to the Prepaid Subscriber Numbers on a monthly basis prior to using such Services and in accordance with the terms of the Contract.

12. The Corporate Client shall make a monthly payment for the provided Services to the Prepaid Subscriber Numbers against the tax invoice prior to the 30th (thirty) day of the month following the accounting month. The Services pay liabilities shall be deemed fulfilled upon receiving the payment to the Operator's account, except for the cases stipulated by the Contract.

13. The Postpaid Subscriber Numbers will be charged with a delay while Roaming at the cost set forth by the Operator and at the time of providing such services. The subscriber numbers of the Corporate Group registered with the Corporate Client may subscribe to the Roaming service if specified in the Contract. The subscriber numbers registered with the third parties may subscribe to (unsubscribe) the Roaming service at the request of the specified third party, whereupon the Corporate Client shall acknowledge and agree to subscribe such numbers to the Roaming service and shall undertake to pay the cost of the Roaming services rendered. Please refer to the cost (tariff) of Roaming in the territory of the relevant country on the official website www.beeline.kz.

14. The invoice for the rendered services to the Postpaid Subscriber Numbers shall be formed after closing an accounting period and sent to the Corporate Client prior to the 20th (twenty) day of the month following the accounting month to the e-mail and/or postal address of the Corporate Client specified in the details of the Corporate Client in the Contract.

15. The Invoice of the Operator to the Corporate Client for the Corporate Client is an unconditional confirmation of the fact and the volume of the Services rendered and the reason for their payment if, until the end of the payment period specified in paragraph 12 of the Terms, the Corporate Client does not notify the Operator in writing of the comments on the account.

16. The Operator shall not be liable for the untimely forwarding of documents in case the Corporate Client indicates the wrong e-mail/postal address.

17. The procedure for obtaining the itemized bill shall be specified in Subparagraph 12, Paragraph 8 hereof.

18. Whether the Corporate Client or the individual members of the Corporate Group may settle the bills at the sole discretion of the Corporate Client. Whereupon, the Corporate Client shall be fully liable for the payment of the Services provided under the Contract.

19. The Corporate Client shall be obliged to settle the debt indicated in the notification received from the Operator within a period not exceeding 3 (three) business days from the date of receiving such notification.

4. Value-added services

20. **"My Beeline" User Account** self-service system:

1) "My Beeline" User Account is a system of the Operator (hereinafter referred to as the "UA"), which allows the Corporate Client to manage services via the Web interface (<https://my.beeline.kz>). The procedure for using the UA and a list of possible actions shall be defined in the Description of the "User Account" service posted on the official website of the Operator.

2) In order to use the UA, the Corporate Client shall be given the access as “Administrator” to the Authorized Official of the Corporate Client specified in the Contract.

3) Granting access to the UA as “Administrator” to another authorized official of the Corporate Client shall be carried out by submitting a letter in the form prescribed by the Operator, signed by the Authorized Official of the Corporate Client to the Offices of the Operator unless otherwise provided by the Contract. Whereby, the letter should be sent no less than 3 (three) business days before. If the Corporate Client fails to notify of the changes specified in this paragraph, he/she shall be fully responsible for the actions performed in the UA.

4) The Operator shall send the data for access to the UA (login, password) to the e-mail address of the Corporate Client specified in the Contract.

5) The Operator shall use the e-mail address and/or mobile number of the Corporate Client specified in the details of the Contract in order to inform about the progress status of the actions performed in the UA.

6) As part of the UA, the Operator shall provide/modify/remove access regarding all the Subscriber Numbers assigned to the Corporate Client. The Corporate Client may use the access to service management from the UA on the Subscriber Numbers of the Operator's network registered for the third parties provided he/she has the right to manage services on behalf of such third parties executed in accordance with the requirements of the law of the Republic of Kazakhstan.

7) The Corporate Client shall agree that the actions aimed at obtaining information and/or changing the service for either Subscriber Number assigned to the Corporate Client in the UA are an indisputable proof of the Corporate Client’s will to perform the specified actions.

8) Should the decision to close the access to the UA is made, the Corporate Client shall notify the Operator no less than 3 (three) business days before by submitting a letter in the form prescribed by the Operator to the Offices of the Operator, unless otherwise provided by the Contract. The Operator shall block previously granted accesses upon receiving the notification specified in this paragraph.

9) The Operator shall take all possible measures to prevent unauthorized access of unregistered persons and/or with no appropriate access profile to the UA.

10) The Corporate Client shall be liable for the confidentiality of his UA access password. Otherwise, the Corporate Client shall bear full responsibility for the actions performed in the UA.

11) The Corporate Client shall be fully responsible for the non-disclosure of the confidential information (both to subscribers of his/her Corporate Group, and the Operator) being provided through access to the UA regarding all the Subscriber Numbers of the Corporate Group.

12) If the Corporate Client fails to fulfil either obligation, stipulated by Paragraphs 3), 8), 9), 11) of this clause of the Rules, the Operator shall be entitled to notify of, and the Corporate Client shall be obliged to fully reimburse the losses caused by such failure.

13) Access to the UA shall be blocked in case of termination of the Contract, unilateral refusal to perform the Contract.

21. PLE System.

1) PLE System (hereinafter referred to as the “System”) means a Web interface of the Operator at <https://b2b.ple.beeline.kz>, which allows distributing the funds deposited as a prepayment to the Corporate Client's Single Current Account among the current accounts of the Postpaid Subscriber Numbers of the Corporate Group. Availability of access to the System shall be determined in the terms of the Contract.

2) The Corporate Client shall agree that the actions in the System for distributing money credited to the Single Current Account as an advance payment are an indisputable proof of the Corporate Client’s will to perform these actions.

3) The System User Guide shall be posted at the URL specified in this paragraph of the Rules.

22. Mobile Number Portability (MNP).

1) The Operator shall provide the Corporate Client with the temporary subscriber numbers specified in the Contract and services on a tariff plan basis stipulated by the Contract until the portable subscriber number is ported to the Operator's network according to the Corporate Client’s application submitted to the Operator.

2) The Operator shall perform the Services for the temporary subscriber numbers until porting of the portable subscriber number(s) to the Operator’s network as and when provided by the law of the Republic of Kazakhstan.

3) The Corporate Client shall pay the Services of the Operator, provided for the temporary subscriber number as and when provided by the Contract and these Rules.

4) The provision of the Services for the temporary subscriber number and the Contract regarding the temporary subscriber number(s) terminate upon porting of the subscriber number. Unless otherwise provided by the Contract, should the Corporate Client be refused to port the subscriber numbers or withdraw an application for the subscriber number porting on grounds provided by the law of the Republic of Kazakhstan, he/she shall agree to continue providing the Services regarding the temporary number(s) under the terms stipulated in the Contract.

5) At the end of the porting the subscriber number, the temporary subscriber number to the ported subscriber number shall be replaced without replacing the SIM card of the Corporate Client provided for the temporary subscriber number. The subscriber number will be ported to the SIM card of the temporary subscriber number. The correspondence of the temporary subscriber number to the ported subscriber number shall be indicated in the relevant clause of the Contract. The unused amount of the Service subscribed to the temporary subscriber number(s) shall be carried forward to the ported subscriber number(s).

6) The Operator shall render the Services regarding the portable subscriber number from the date specified in the application for porting the subscriber number, or in case the Corporate Client does not determine the date of the beginning, then within the terms established by the law of the Republic of Kazakhstan.

7) In case the Corporate Client does not comply with the terms of porting the subscriber number, the Operator shall notify the Subscriber of the impossibility of rendering the Services for the subscriber numbers applied to porting to KaR-Tel network, and specify the reason. The obligations of the Parties provided for in the Contract shall be terminated in case the Corporate Client does not continue to use the Operator's Services regarding the temporary subscriber number.

8) The Operator shall not be responsible for non-receiving messages and notifications by the Subscriber or the Corporate Client sent to the Subscriber Number of the communication network of the other telecommunications operator specified by the Subscriber or the Corporate Client.

9) The Corporate Client shall agree that the Operator ports the subscriber number and renders the Services for using the portable subscriber number within the time specified, given a technical capability and proper fulfilment of the obligations stipulated by the law of the Republic of Kazakhstan by the Corporate Client, the donor operator, the database operator of the ported numbers and other third parties participating in porting.

5. Liability of Parties

23. The Parties shall be liable for non-performance and/or improper performance of the obligations under these Rules, the Contract, and/or the Standard Contract, stipulated in these Rules, the Contract, and/or the Standard Contract and/or the law of the Republic of Kazakhstan.

24. In case the Corporate Client breaches the terms of payment for the Services provided by these Rules, the Operator shall be entitled to add penalty interest at the rate of 0.1% (zero-point-one percent) to the unpaid amount for each day of delay.

25. In case either Party breaches the guarantees under these Rules, the breaching Party shall be obliged to settle the disputes arising from such breach without resorting to the other Party, and at the request of the latter to fully recover the proved and/or documented losses resulting from the said breach.

26. Neither Party shall be liable for any default in performing the terms of these Rules, the Contract and/or the Standard Contract when resulting from causes beyond its reasonable control, including but not limited to fire, flood, earthquake, acts of war, blockade, any government bans, riot, strike, and any other circumstances. Whereupon, the Party hereto affected by and claiming an event of force majeure shall notify the other Party in writing within 7 (seven) calendar days of the occurrence of such event.

27. The corporate client has no right to transfer its rights and obligations under the Agreement to other legal entities or individuals without the written consent of the Operator, if such transfer is permissible, is permitted and stipulated by the legislation of the Republic of Kazakhstan. In this case, the Corporate Client is fully responsible for paying bills for the Services and is also responsible for any claims of such persons arising from the use of the Services.

28. Responsibility for the state of funds and communication lines is determined by the boundaries of their services (apartment, building, fenced territory, etc.) and/or balance sheet. Maintenance of communication lines to the boundary is performed by the Corporate client independently and at its own expense, beyond the frontier - by the Operator.

29. The corporate client is responsible for the safety of the equipment transferred by the Operator, as well as for the return of the transferred equipment in the event of termination of the contract on the initiative of either party.

30. The operator is not responsible for:

- telecommunications services provided to the Corporate client by other organizations providing such services, as well as for the transmission or reception of information through such communication channels, equipment or software;
- protection of the corporate client network from unauthorized access (virus and hacker attacks, etc.);
- The local network of the Corporate client;
- equipment installed by the Corporate Client;
- setting up servers, personal computers and other equipment that is not included in the list of acceptance and transfer;
- losses incurred by the Corporate client as a result of using the Service;
- possible consequences for the Corporate client arising out of the provision of the Services to the Corporate Client;
- interruptions in the provision of services in the event of software or equipment failures not belonging to the Operator;
- inaccessibility of individual sites or resources of the worldwide Internet network administered by third parties. Cases of such inaccessibility are not interruptions of communication;
- ensuring the safety of the operation of the equipment and software of the Corporate client used to obtain the Service;

31. The Operator shall not be liable for disputes arising between the Corporate Client and third parties as a result of using the Services of the Corporate Client by third parties to operate in the data transmission network and does not authorize them, if any, between the Corporate Client and third parties.

32. Parties are liable only for real damage. The Operator shall not be liable for any indirect losses, as well as for lost profits of the Corporate Client or third parties caused by the use of the Services or interruptions in the provision of the Services.

33. The operator shall be released from liability if he proves that the failure or improper performance of his obligations under this Agreement has arisen because of: a) circumstances of force majeure (fire, natural disasters, military actions, strikes, riots, terrorist acts, weather phenomena, magnetic storms, etc.); b) issuance of an act of a state body, which resulted in the impossibility of the Operator's performance of its obligations under the Treaty; c) violation by the Subscriber of the obligations established by the legislation of the Republic of Kazakhstan and this Agreement; d) unauthorized use of the Services by third parties; e) other acts (inaction) of third parties; f) accidents/disruptions on communication networks, destruction of buildings, structures and technical devices, networks, telecommunications equipment, as well as other circumstances beyond the reasonable control of the Operator.

6. Miscellaneous

34. The Corporate Client shall guarantee that he/she has the authority established in accordance with the requirements of the law for including the subscriber number(s) into the Corporate Group, which assigned to the third party(s), and for implementing the actions, provided for by Section 6 of these Rules on behalf of the specified person(s).

35. The Parties shall guarantee that they have all necessary authorities, approvals and endorsements for concluding the Contract.

36. In case of providing special tariff terms and the procedure of providing services to the Corporate Client, the provisions of the Contract and these Rules shall prevail over those of the Standard Contract of the Operator. Whereas, the obligations of the Parties specified in the Standard Contract of the Operator, and not affected by these Rules and the Contract, shall remain in effect. In case of any discrepancies or disputes between the provisions of the Contract and these Rules, the provisions of the Contract shall prevail.

37. All other matters not covered by these Rules and the Contract and concerning the terms of providing services by the Operator shall be governed by the Standard Contract of the Operator and the law of the Republic of Kazakhstan.

38. The Parties shall put every effort to solve through negotiation any disputes arising in providing/receiving the Services. In case they fail to reach a mutual agreement, the dispute shall be

resolved in Specialized Interdistrict Economic Court of Almaty, in accordance with the law of the Republic of Kazakhstan.

39. The Contract shall be deemed ineffective when the number of the Corporate Group equals to zero, whereas the Corporate Client shall not be previously notified.

40. The Contract may be terminated on grounds under the law of Republic of Kazakhstan, these Rules or the Contract. In case the Corporate Client terminates the Contract, he/she shall send a written notification 30 (thirty) calendar days prior to the proposed termination. The Contract shall be deemed terminated on the day following the last day of the notice period.

41. No Party shall be relieved of its financial obligations under the Contract and liability for its breach.

42. Termination of the Contract shall terminate these Rules regarding the whole Corporate Group, and shall terminate the Standard Contract of the Operator regarding the Subscriber Numbers, assigned to the Corporate Client under the Contract.

43. These Rules and all the addenda hereto shall be a part of the Contract and posted on the official website of the Operator.

44. All financial obligations under the Contract remain in force until full execution by the parties, including after the termination of the Agreement.

45. These Rules and the Contract are subject to execution and interpretation in accordance with the legislation of the Republic of Kazakhstan. Each of the Parties is responsible for the reliability of the information provided to the other Party in connection with the implementation of this Contract.

7. Ownership

46. If during the validity of the Agreement the Operator transfers any technical equipment for temporary use/lease to the Corporate Client for the purpose of providing Telecommunication Services, the Corporate Client shall be fully liable for such equipment, in confirmation of which the parties draw up the Equipment Acceptance Act, in which the responsibility of the Corporate Client for damage or loss of equipment, as well as the cost of equipment, shall be indicated.

47. The corporate client agrees that all proprietary rights and other proprietary rights to the equipment and software provided by the Telecommunications Operator to the Corporate Client under the Agreement will remain the exclusive property of the Operator. The corporate client undertakes not to violate or create conditions for violation of the Operator's ownership rights to equipment and software.

Addendum No.1

To the Rules for providing Services to the Corporate Client KaR-Tel LLP network

The procedure for filling out the payment order by the Corporate Client when paying by wire transfer.

1. When paying for one or more subscriber numbers, but not exceeding 15, please indicate a payment order (hereinafter – the “PO”) reference with the number(s) (of the current account or tax invoice, or phone number) and amount crediting in the correct format without unnecessary signs. The breakdown indicated in the payment order should coincide with the amount in the payment order. The number of a current account or a subscriber number, or tax invoice and the amount of payment should be indicated together, while the values should be separated by a single space, and a semicolon should separate each separate current account/subscriber number/tax invoice number and amount of payment. For example:
 - a. XXXXXXXXXX - amount; XXXXXXXXXX - amount; XXXXXXXXXX – amount, where XXXXXXXXXX means a current account number.
 - b. 1010XXXXXXXX – amount; 1010XXXXXXXX – amount; 1010XXXXXXXX – amount, where XXXXXXXXXX means a tax invoice number. When paying according to the issued tax invoices, the amount of payment for each subscriber number should strictly coincide with the tax invoice amount.
 - c. 777XXXXXXXX - amount; 705XXXXXXXX - amount; 776XXXXXXXX – amount, where 777,705, 776 etc. means the Operator prefix, and XXXXXXXXXX means seven digits of a subscriber number.
2. When paying for 15 numbers or more, please send the register on the day of payment (table in Excel) to the e-mail address: reestr@beeline.kz, specifying the subject “Your Company name, payment amount, PO No.”, specifying the PO purpose according to the register and the e-mail address where the registry was sent from. The breakdown specified in the register should coincide with the amount in the payment order.
- 3.

#	Number	Amount
1	777XXXXXXXX1	Amount1
2	777XXXXXXXX2	Amount2
3	777XXXXXXXX3	Amount3
4	777XXXXXXXX4	Amount4
5	777XXXXXXXX5	Amount5
6	777XXXXXXXX6	Amount6
7	777XXXXXXXX7	Amount7
8	777XXXXXXXX8	Amount8
9	777XXXXXXXX9	Amount9
10	777XXXXXXXX10	Amount10
11	777XXXXXXXX11	Amount11
12	777XXXXXXXX12	Amount12
13	777XXXXXXXX13	Amount13
14	777XXXXXXXX14	Amount14
15	777XXXXXXXX15	Amount15
16	777XXXXXXXX16	Amount16
17	777XXXXXXXX17	Amount17
...
	Total	Total payment amount

4. The payment for communication services rendered within the Single Current Account and/or the Consolidated Account shall be made in accordance with the Rules.
5. Subject to Paragraphs 1, 2, 3 of this Addendum, the payment will be distributed on the day of payment. In case of Paragraphs 1, 2, 3 are not met and/or the PO is filled out incorrectly, KaR-Tel shall reserve the right to return the amount to the settlement account of the Corporate Client, and the obligations of the Corporate Client for payment shall be deemed unfulfilled.
6. The payment order or register shall be sent to the Operator's e-mail address specified in Paragraph 2 of this Addendum.

This Addendum is an integral part of the Rules for providing services to the Corporate Client of the KaR-Tel LLP network.